

Enhanced Security Risk Assessment

Venue Name: Dulce Pecado Bar & Grill

Venue Address: Seven Sisters, London, United Kingdom

Prepared by Black Hawk Protection Ltd

This enhanced professional security risk assessment has been prepared for Dulce Pecado Bar & Grill located in Seven Sisters, London by Black Hawk Protection Ltd. The purpose of this assessment is to identify operational and security risks while outlining the proactive and professional measures Black Hawk Protection Ltd will implement to create a safe, welcoming, and professionally managed environment for staff, customers, local residents, and surrounding businesses.

Assessment Date: 28 May 2026

1. Scope of Assessment

This assessment covers all operational and customer-facing areas within the venue, including entrance and exit points, queue management, customer welfare, CCTV monitoring, emergency procedures, customer dispersal arrangements, and perimeter security.

2. Identified Security Risks

- **Aggressive or Disorderly Behaviour:** Risks associated with intoxicated individuals causing disruption or confrontation.
- **Theft and Property Loss:** Risks relating to theft involving tills, customer belongings, or operational equipment.
- **Unauthorised Access:** Potential access to restricted staff-only or management areas.
- **Drug-Related Activity:** Possibility of illegal substance possession or distribution on the premises.
- **Emergency Incidents:** Delayed responses during fire evacuations, medical emergencies, or violent incidents.
- **External Disturbance Risks:** Noise, anti-social behaviour, or disruption affecting local residents and neighbouring businesses during closing periods.

3. Positive Security Measures Implemented by Black Hawk Protection Ltd

- **Two SIA Licensed Door Supervisors at All Times:** A minimum of two professional SIA licensed door supervisors will remain on duty during all operational hours to ensure continuous protection for staff and customers.
- **Additional Security During Events and Functions:** During any organised event, private function, or period of increased attendance, a third SIA licensed door supervisor will be required to strengthen venue safety and operational coverage.
- **Body-Worn Cameras:** A minimum of two security officers will wear body-worn cameras to improve

transparency, accountability, incident prevention, and evidence gathering.

- **Building Positive Customer Relationships:** Security personnel will maintain a professional, approachable, and respectful presence to build trust and positive relationships with customers while ensuring their safety and wellbeing.
- **Customer Service Standards:** Black Hawk Protection Ltd personnel will support customer welfare, assist vulnerable individuals, and maintain a welcoming atmosphere for all guests.
- **Conflict Prevention and De-escalation:** All officers are trained in conflict management, communication, and de-escalation techniques to minimise risks and prevent escalation.
- **Proper Dispersal Policies:** Structured customer dispersal procedures will be implemented at closing times to ensure customers leave safely and respectfully without negatively impacting neighbouring residents or surrounding businesses.
- **Community Protection:** Security staff will actively monitor external areas to ensure the surrounding Seven Sisters community, neighbouring businesses, and residents are respected and protected from disruption.
- **CCTV Monitoring and Rapid Response:** Security teams will support active CCTV monitoring and provide rapid response to incidents where required.

4. Existing Control Measures

- Internal and external CCTV systems installed.
- Clearly marked emergency exits and evacuation routes.
- Incident reporting and communication systems established.
- Controlled entry procedures already in place.
- Staff trained in safety awareness and emergency response procedures.

5. Additional Recommendations

- Continue regular joint briefings between management and security staff.
- Increase lighting around entrances and smoking areas.
- Maintain accurate incident, refusal, and dispersal logs.
- Conduct periodic reviews of security procedures and staffing levels.
- Continue engagement with local authorities and neighbouring businesses.

6. Risk Rating Summary

Due to the operational nature of late-night hospitality venues, the overall security risk level for the venue is assessed as **Medium to High**. However, the enhanced measures implemented by Black Hawk Protection Ltd will significantly reduce operational risks, improve customer confidence, strengthen staff safety, and maintain a safe and welcoming environment.

7. Conclusion

Black Hawk Protection Ltd is committed to delivering professional security services that prioritise safety, customer care, professionalism, and positive community relations. Through visible security presence, trained SIA licensed door supervisors, body-worn cameras, proactive customer engagement, and proper customer dispersal procedures, the venue will benefit from a safer, more welcoming, and responsibly managed environment for staff, customers, neighbouring residents, and surrounding businesses.

8. Security Risk Matrix

Risk	Likelihood	Impact	Overall Risk
Aggressive Behaviour	High	High	High
Theft / Property Loss	Medium	Medium	Medium
Unauthorised Access	Medium	High	High
Drug-Related Activity	Medium	High	High
Emergency Evacuation Delays	Low	High	Medium
Neighbourhood Disturbance	Medium	Medium	Medium

Prepared By:

Black Hawk Protection Ltd

Professional Security & Risk Management Services



REFUSAL ENTRY

BARS / CLUBS

BLACK HAWK

PROTECTION LTD

This form records the details of an individual who has been refused entry to the premises.

To be completed truthfully and kept on file in accordance with venue policy.

DATE OF REFUSAL: ____ / ____ / ____	TIME OF REFUSAL: ____ ☐ AM ☐ PM
VENUE NAME:	VENUE ADDRESS:
DOOR SUPERVISOR / STAFF NAME:	STAFF ID / SIA NO.:

INDIVIDUAL REFUSED ENTRY DETAILS

FULL NAME: _____	
DATE OF BIRTH: ____ / ____ / ____	GENDER: ☐ MALE ☐ FEMALE ☐ OTHER
ADDRESS: _____	
POSTCODE: _____	CONTACT NUMBER (IF KNOWN): _____
IDENTIFICATION SEEN: ☐ YES ☐ NO	TYPE OF ID: _____

REASON FOR REFUSAL (Please tick all that apply)

- | | |
|--|--|
| ☐ Underage / No Valid ID | ☐ Dress Code |
| ☐ Intoxicated / Under the Influence | ☐ Capacity / Overcrowding |
| ☐ Aggressive / Disorderly Behaviour | ☐ Failure to Comply with Entry Policy |
| ☐ Banned from Premises | ☐ Other (Please Specify): _____ |
| ☐ Drug Related Activity / Suspicion | |

DETAILS OF INCIDENT / OBSERVATIONS

Provide a brief but clear account of the circumstances leading to the refusal.



THE INDIVIDUAL WAS REFUSED ENTRY AND ASKED TO LEAVE THE PREMISES.
THEY WERE INFORMED THAT IF THEY RETURN, THEY MAY BE SUBJECT TO REMOVAL AND/OR POLICE INVOLVEMENT.

FOLLOW UP ACTION

LEFT WILLINGLY: ☐ YES ☐ NO	ESCORTED FROM PREMISES: ☐ YES ☐ NO	POLICE CALLED: ☐ YES ☐ NO
ADDITIONAL NOTES / ACTION TAKEN: _____		
STAFF SIGNATURE: _____	DATE: ____ / ____ / ____	



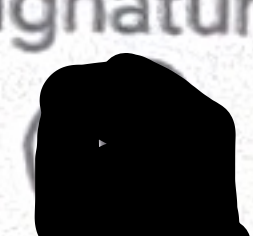
Tel: 07438982141



Email: info@blackhawkprotection.uk

PROFESSIONAL • RELIABLE • PROTECTING WHAT MATTERS

SECURITY LOG

Incident Date: <u>01-06-2026</u>		Incident Time: <u>01:59</u>	
Description of Incident:		IC4 Male had disagreement IC1 Male with a swift response he was escorted out, with a situation that's life being defuse and he has left the area.	
Person(s) Involved			
Witnesses			
Police Involvement		Required Yes ☐ No ☒	
Responding Police Officer:			
Results of Police Involvement:			
Security Officer in Charge:		Signature of Officer in Charge:	
			

NOTES: _____

SIGNATURE (REPORTING PERSON):  DATE: 01-06-2026

SUPERVISOR SIGNATURE:  DATE: 01-06-2026

SECURITY LOG

Incident Date: 18/09/28

Incident Time: 3:10 AM

Description of Incident:

The Gentleman become very Aggressive towards A member of STAFF And to 2 Customers he was Ask a few times to calm down but He refused At that I was dealing with a Incident At the front door where a lady from

Person(s) Involved

the same group was trying to verbally and physically which I separated my manager and Supervisor of Security was also present on that day who Assisted me with taken out the gentleman from inside the Venue he was put outside the

Witnesses

Gate to sit on the floor because he was extremely Violent then his Group pressed to intervene everything was under control because my manager and Supervisor was present. we realised the guy was bleeding because he repeatedly fell trying to get up to fight we initially called the ambulance to get him looked at he even become aggressive towards the lady in the ambulance. He was later cleaned up and Released.

Police Involvement

Required Yes ☐ No ☒

Responding Police Officer:

Results of Police Involvement:

Security Officer in Charge:

Signature of Officer in Charge:

NOTES:

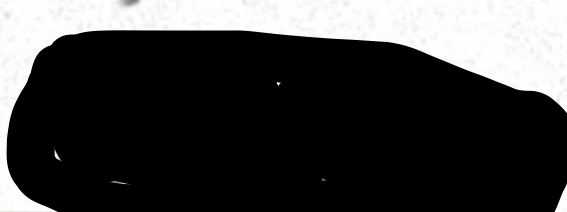
SIGNATURE (REPORTING PERSON):

DATE: 18/09/28

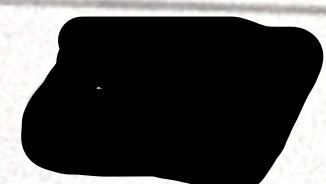
SUPERVISOR SIGNATURE:

DATE: 18/09/28

SECURITY LOG

Incident Date: <u>26/07/26</u>		Incident Time: <u>2 AM</u>	
Description of Incident:	THE LADY WAS CONFUSED		
	THINKING ANOTHER PERSON		
	FROM THE VENUE HAD HER		
	BOYFRIEND'S PHONE AND START		
	ARGVING WITH OTHER CUSTOMER		
Person(s) Involved	WE ASK HER TO GO OUTSIDE TO EXPLAIN WHAT HAPPENED THEN THE BOYFRIEND REALIZE		
Witnesses	HE LEFT THE PHONE AT THE BAR CHARGING HE RECOVERED AND LEFT WITH THE LADY,		
Police Involvement	Required Yes ☐ No ☒		
Responding Police Officer:			
Results of Police Involvement:			
Security Officer in Charge:		Signature of Officer in Charge:	
			

NOTES: _____

SIGNATURE (REPORTING PERSON):  DATE: 26-07-26

SUPERVISOR SIGNATURE:  DATE: 26-07-26